



Policy Statement on Quality

Introduction

AGGORA operates a Business Management System meeting the requirements of BS EN ISO 9001:2015 and we are committed to providing services which completely satisfy the expectations of our customers.

The Company implements documented procedures for all functions aimed to meet requirements of the Standard and which provide a framework for establishing and reviewing our Management System Objectives. We are committed to Continuously Improve the effectiveness of our Management System and the services we provide to our customers.

The Managing Director has the authority and responsibility to ensure that documented systems and procedures are prepared, maintained, and implemented to ensure compliance with Company Policy, customers' requirements and the Business Management System. The Managing Director shall also ensure that any amendments to the Standard referred to above continue to be reflected in the Business Management System.

In our quest for excellence and continual improvement, we ensure that all staff are suitably trained and are provided with appropriate resources to meet customer as well as statutory and regulatory requirements. We ensure effective implementation and maintenance of our Business Management System through the Internal Audit process.

Signed:

A handwritten signature in blue ink, appearing to read "RE", with a horizontal line extending to the right.

Dated: 13 January 2026

Ross Emery
Managing Director
AGGORA (a trading division of Bunzl UK Ltd)